







Dear Partners,

We are happy to report that 2018 has been a very stable year for the relocation industry in Russia and the other countries in which we operate, in terms of both the number of relocation assignments and housing market dynamics. One major change arose thanks to the Russian immigration authorities – new rules for migration registration have significantly influenced the life of expats and driven us to provide our clients with new solutions and services.

In this report we bring you more facts and figures on the relocation industry.

Thank you for being with us in 2018 and we look forward to continuing our cooperation this year!

Key figures achieved in 2018:





A Message From Expat



«Relocating in Russia, it is important to keep your mind open and try to learn the Russian culture. It will help you get used to the people and the way of life»

My name is Etienne and I'm from France. Some years ago I met my future wife, who is Russian, we got married and I moved to live in Moscow. That's how my Russian adventures started ©

The first time I came to Moscow, after the flight I was surprised by the efficiency of the immigration officers and the luggage delivery in the airport – it was so quick! I have been amazed by the clean streets in the city and wondered at how beautiful the city center is. I always had some preconceptions about the country where we were going but happy to say that Moscow really surprised me! This city has a lot to offer, a lot of unexpected details that make your everyday life easier. You just need to take a bit of time to learn about it!

Of course, I had some fears, for example, that I would not be able to understand Russian people. The language sounds different and sometimes culture barriers reared their heads. Living in a big city like Moscow without enough greenery and spending a lot of time commuting seemed an unpleasant prospect. But in fact I was amazed how many parks and major forests there are in the city; and the metro is so good that it takes me no more time than in my previous life.

There is a stereotype that Russians are cold, they don't smile to you and aren't always respectful. If you remember that it is more a

matter of culture than politeness, you will actually stop being annoyed when the cashier doesn't say «hello» in a shop and start being happy when he does. More and more Russians are becoming familiar with occidental culture and old behaviours are starting to change.

These days I like walking in the city center, I love the public transport system and I like how the city is evolving for the better (metro, parks, concerts).

Relocating in Russia, it is important to keep your mind open and try to learn the Russian culture. It will help you get used to the people and the way of life.

«I always had some preconceptions about the country where we were going but I am happy to say that Moscow really surprised me»





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IMMIGRATION

- Work Permit
- Visa support (all types)
- Residence Permits
- Migration registration & notifications
- Legalization & duplicates' procurement
- Immigration due diligence

RELOCATION

- Temporary Housing
- Orientation & Home-finding
- Legal due diligence
- Settling in & 24/7 Help-desk
- Departure Support
- Spousal support & Coaching

MOVING

- International moving
- Domestic moving
- Transportations of antiques
- Office moving
- Vehicle moving
- Stock and storage